PROFESSIONAL SERVICES OFFERINGS

OFFERINGS

Leveraging the experience of hundreds of Splunk deployments, our success methodology will quickly bring you to your desired outcome.

SPECIALIZATIONS

Implementations include:

✓ On-Prem / Cloud Implementation

✓ Splunk Upgrade Services

✓ Usecase/App Development

✓ Health Check / Performance Tuning

✓ Premium App Support ES, ITSI & Phantom

SUCCESS CRITERIA

▸ ASSESS & DESIGN

▸ IMPLEMENTATION

▸ OUTCOME DEVELOPMENT

▸ EVALUATION OF SUCCESS

PROFESSIONAL SERVICES METHODOLOGY

PLANNING A SOLUTION

✓ Create a customized Implementation Plan outlining Architecture, Use Cases, Data, and Success Criteria

ARCHITECTING A SOLUTION

✓ Install Best-Practice Splunk Architecture like Multi-Tier Redundant Global Multi-Site

✓ Collect Data in to Splunk such as Files, OS logs, Syslog, Performance, Metrics, AD, DBs, Cloud, DNS, Exchange, Message Bus

DELIVER VALUE

✓ Search Data from a Central Location, Create Alerts Based on Important Data

✓ Build Reports and Drilldowns for Operations, Security

ON-PREM/CLOUD IMPLMENTATIONS

- ✓ We can deliver on both on-prem/cloud
- ✓ Create a customized implementation Plan
- ✓ We will deliver performance and scale
- ✓ Implemented by Splunk Certified Experts
- ✓ We will use best practices to implement best Splunk Deployment

HEALTH CHECK / PERFORMANCE TUNING

- ✓ Realize ROI by optimizing your existing Splunk
- ✓ We will review all 3 tiers, Search, Indexing & Forwarding
- ✓ Identify and fix issues on Indexer/SH Tier
- ✓ Review the implementation for best practices
- ✓ Tune Search Process Language
- ✓ Review/tweak Dashboards/Reports/Alerts

SPLUNK UPGRADE SERVICES

- ✓ Your team always want to upgrade to latest version to take advantage of new features
- ✓ Latest version also ensures your implementation is secure and bug-free
- ✓ Let us take the heavy lifting of upgrading
- ✓ It is very critical to have minimal downtime while doing the upgrade
- ✓ Our team of experts will plan and deploy latest version

PREMIUM APPS SUPPORT

SPLUNK ENTERPRISE SECURITY

- ✓ Use case Development Workshop
- ✓ Identify and create Assets & Identities
- ✓ Install and Configure Enterprise Security
- ✓ Build new Use Case around Security

SPLUNK ITSI

- ✓ Conduct Service Decomposition Session
- ✓ Identify Entities, KPIs and Services
- ✓ Build Glass tables with insights

SPLUNK PHANTOM

- ✓ With Phantom we can deliver security automation and orchestration
- ✓ Our team of experts will work with Security/threat intelligence and incident responder teams
- ✓ We will build powerful automation playbooks

USECASE/APP DEVELOPMENT

- ✓ Create brand new App or Add-on that your business users need
- ✓ Extract value out of your data and also enrich your data
- ✓ Extracting data from Cloud APIs or Scripted / Modular Inputs
- ✓ Build business insights using Dashboards / Reports